



ANIMAL WELFARE COMPLAINT

Complaint No.	Date Entered:		Processed By:					
AC20-090	13-Jan-20			AVB				
Referred To:				Reply Due:				
Sismour / Tims			14-Feb-20					
Facility or Person Complaint Filed Against								
Name:			Customer No.:			License No.:		
Dignity Health			1049		86-R-0006			
Address:				Email Address:				
350 West Thomas Rd								
City:		Phone No.:						
Phoenix AZ			(602) 406-3000					
Complainant Information								
Name:			Organization:					
Anonymous								
Address:				Email Address:				
City: State:		State:	Phone No.:		No.:			
How was the Complaint received? Email								
Details of Complaint:								
SEE ATTACHED								
Results:	Results:							
The Institutional Animal Care and Use Committee (IACUC) at St. Joseph's Hospital and Medical Center								
met on July 10, 2019	conducted an inve	stigation regardi	ng the is	sues in	this cor	nplaint. An		
unannounced inspection of Dignity Health was conducted on February 25, 2020 by a USDA Veterinary								
Medical Officer. A full inspection of the facility was performed.								
The IACUC report, protocol, and pertinent medical records pertaining to the rabbits on this study								
showed that the necessary care and observations were done. No deviations from the protocol were								
found.								
We will continue to inspect this facility to make sure the AWA-regulated animals are protected to the								
fullest extent of Federal Law. Please refer to the inspection report generated from this inspection.								
Application Kit Provided:								
Yes:	No:					D		
Inspector: Manu S. DVM				Date: 26-Feb-20		Date: 26-Feb-20		
Reviewed By:						Date:		
Reviewed By: Cathy Hovancsake, SACS						02/26/2020		
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Benson, Amy V - APHIS

From:	Sismour, Naomi K - APHIS
Sent:	Friday, January 10, 2020 5:11 PM
To:	Benson, Amy V - APHIS
Cc:	Tims, Tanya A - APHIS
Subject:	FW: Concern
Follow Up Flag:	Follow up
Flag Status:	Flagged

Amy,

Tanya suggested I should forward this email to you and you can log it in as an anonymous complaint. I thought by now they would have sent in a complaint themselves. This facility is due for an inspection in February and I want to look at these concerns when I inspect them and I may need to change a focused inspection to a routine.

Please let me know if you have any questions.

Dignity Health CID 1049

Thanks, Naomi

Naomi Kirby Sismour, DVM, MS Veterinary Medical Officer USDA, APHIS, Animal Care Arizona Cell: (b) (6), (b) (7)(C) Email: naomi.k.sismour@usda.gov

From: Sismour, Naomi K - APHIS Sent: Tuesday, May 28, 2019 4:57 PM To: (b) (6), (b) (7)(C), (b) (7)(D) @gmail.com> Subject: Re: Concern

It would be best to file a complaint with APHIS Animal Care online. You can do this anonymously. We have regulations in regards to any deviations from protocols. We don't have any regulations when it comes to animals dying during surgeries. Anything that is seen during the surgery as far as the animals behaving abnormally or the surgery going wrong, should be brought up with your IACUC.

Dr Sismour

Naomi Kirby Sismour, DVM, MS Veterinary Medical Officer USDA, APHIS, Animal Care Arizona Cell: (b) (6), (b) (7)(C) Email: <u>naomi.k.sismour@usda.gov</u>

From: (b) (6), (b) (7)(C), (b) (7)(D) agmail.com> Sent: Tuesday, May 28, 2019 3:54:59 PM To: Sismour, Naomi K - APHIS Subject: Fwd: Concern

Good afternoon Dr. Sismour,

I am reaching out to you as I made a complaint to ASU IACUC department with a concern about the research practices at Barrow Neurological Institute/Dignity Health in Phoenix, AZ in their neurosurgery department. I have forwarded the e-mail below, and I was hoping you can help to assist me with getting in contact with the correct person.

Thank you for your time.

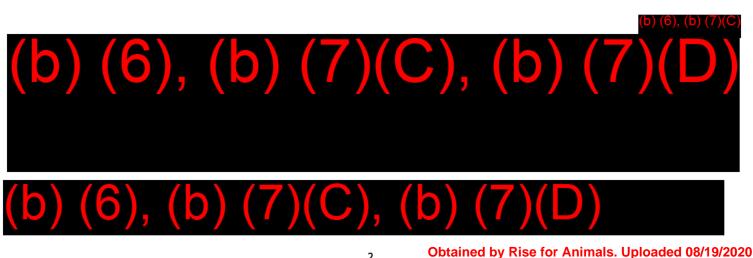
------ Forwarded message ------From: ^(b) (6), (b) (7)(C), (b) (7)(D) <u>@gmail.com</u>> Date: Wed, May 15, 2019 at 2:20 PM Subject: Re: Concern To: < ^(b) (c), (b) (7)(C) <u>@asu.edu</u>>

Hello (b) (6), (b) (7)(C

I received your voicemail in regards to writing you a detailed email of my concern. I do know (b) (6), (b) (7) (C) but I would prefer that someone investigate from outside BNI.

My main concern is the animals' safety and the qualifications of the person performing the surgery. It seems that it has either been overlooked for this long because the person in that position has been there for over 30 years. The animal surgeries performed by the coordinator don't seem to be with care as visually inspected, I am not

(b) (6), (b) (7)(C), (b) (7)(D)





I hope that this matter will be taken into consideration and I wish to remain anonymous. I am more than happy to provide further details.

Thank you,

