



USDA-APHIS-Animal Care



ANIMAL WELFARE COMPLAINT			
Complaint No. AC20-158	Date Entered: 26-Feb-20	Processed By: AVB	
Referred To: Welch / Hovancsak		Reply Due: 29-Mar-20	
Facility or Person Complaint Filed Against			
Name: Covance Laboratories Inc		Customer No.: 640	License No.: 35-R-0030
Address: 3301 Kinsman Boulevard		Email Address: (b) (6), (b) (7)(C)@covance.com	
City: Madison	State: WI	Phone No.: (608) 242-2712 xt. (b) (6), (b) (7)(C)	
Complainant Information			
Name: (b) (6), (b) (7)(C), (b) (7)(D)		Organization:	
Address: (b) (6), (b) (7)(C), (b) (7)(D)		Email Address:	
City: (b) (6), (b) (7)(C), (b) (7)(D)	State: (b) (6), (b) (7)(C)	Phone No.:	
How was the Complaint received? Mailed			
Details of Complaint: SEE ATTACHED			
Results: The complaint raises concerns with incidents that were cited and addressed in the May 2019 inspection report. We will continue to inspect the facility for compliance with the Animal Welfare Act.			
Application Kit Provided: Yes: <input type="checkbox"/> No: <input checked="" type="checkbox"/>			
Inspector: Scott Welch		Date: 16-Mar-20	
Reviewed By: Cathy Hovancsak, SACS		Date: 16-Mar-20	



February 26, 2020

Animal and Plant
Health Inspection
Service

Animal Care
4700 River Road
Riverdale, MD
20737

(b) (6), (b) (7)(C), (b) (7)(D)

Dear Complainant:

Thank you for your correspondence dated 11-Feb-20. We are reviewing your concerns and assigned tracking number AC20-158. Please allow us enough time (30 to 60 days) to thoroughly look into your concerns. You may submit a request to the Animal and Plant Health Inspection Service (APHIS) Freedom of Information Act (FOIA) office to obtain any publically available information regarding our review.

FOIA requests can be submitted three ways:

1. Web Request Form: <https://efoia-pal.usda.gov/App/Home.aspx>
2. Fax: (301) 734-5941
3. U.S. Mail:
USDA-APHIS-FOIA
4700 River Road, Unit 50
Riverdale, MD 20737

Should you have any questions regarding the APHIS FOIA process or need assistance using the Web Request Form **please contact the APHIS FOIA office at 301-851-4102.**

Animal Care is a program within the U.S. Department of Agriculture (USDA) that directs activities to ensure compliance with and enforcement of the Animal Welfare Act and the Horse Protection Act. Animal Care establishes standards of humane treatment for regulated animals and monitors and achieves compliance through inspections, enforcement, education, and cooperative efforts under the Acts.

Please be assured that we will look into your concern(s) and take appropriate action(s).

Thank you for your interest into the humane treatment of these animals.

Sincerely,

Betty Goldentyer
Deputy Administrator
Animal Care

2/11/20

Dear Dr. Elizabeth Goldentyer -

It has come to my attention that Covance's Wisconsin primate lab broke the law when they incompetently mishandled primates so severely, in some instances, that they caused the irreparable fracturing of monkeys bones. Reportedly this is an on-going criminal act.

These acts of violence are unacceptable. The continued incompetence of Covance-Wisconsin in handling primates must be met emphatically with the loss of their license to have primates. Any primates at the Covance-Wisconsin facility must be relinquished to Sanctuary immediately.

Sincerely

(b) (6), (b) (7)(C), (b) (7)(D)

(b) (6), (b) (7)(C), (b) (7)(D)

26 FEB 2020