

From: [Karr, Ellis - APHIS](#)
To: [APHIS-AnimalCare](#)
Cc: [Whisenton, Katie M - APHIS](#); [Hadjis, Tonya - APHIS](#)
Subject: Customer requesting updated certificate
Date: Friday, January 22, 2021 12:39:16 PM

Good morning!

I have a research institution (Massachusetts Institute of Technology, CID 114, 14-R-0018) that contacted me last week regarding their certificate status.

They state that they submitted their renewal paperwork to Andy Butz in mid-August and were assured at that time that they would remain active and be renewed. However, one of their funding agencies pointed out to them that they are showing up on an external website (FDP Clearinghouse, <https://fdpclearinghouse.org/organizations/147>) as having an expired USDA registration:

Animal Subjects

Public Health Service / Office of Laboratory Animal Welfare (PHS/OLAW)

Does entity have PHS/OLAW approval?	Yes
Primary PHS/OLAW Assurance Number	D16-00078 (A3125-01)
Primary PHS/OLAW Assurance Approval Expiration Date	09-30-2021

Association for Assessment and Accreditation of Laboratory Animal Care International (AAALAC)

Is entity AAALAC accredited?	Yes
Primary AAALAC Accreditation Assurance Number	000191

US Department of Agriculture (USDA) Research Registration

Does the entity have a USDA Research Registration number?	Yes
Primary USDA Research Registration Number	14-R-0018
Primary USDA Research Registration Expiration Date	08-09-2020 EXPIRED

It does not appear that they have been renewed in eFile yet. I have assured them that they are in good standing and relayed the info about pandemic related delays, and I am working with my SACS on the FDP Clearinghouse website issue, but the customer has requested a copy of their updated certificate to be able to demonstrate that they are in good standing with us.

What is the process for getting renewals processed when the customer expresses an urgent need for an updated certificate?

Thanks so much!
Ellis

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