



USDA-APHIS-Animal Care



ANIMAL WELFARE COMPLAINT			
Complaint No. AC20-179	Date Entered: 11-Mar-20	Processed By: AVB	
Referred To: Pannill / Yager		Reply Due: 12-Apr-20	
Facility or Person Complaint Filed Against			
Name: Covance Laboratories Inc. (Site 007)		Customer No.: 640	License No.: 35-R-0030
Address: 3301 Kinsman Boulevard		Email Address: (b) (6), (b) (7)(C)@covance.com	
City: Madison	State: WI	Phone No.: (608) 242-2712	
Complainant Information			
Name: (b) (6), (b) (7)(C), (b) (7)(D)		Organization:	
(b) (6), (b) (7)(C), (b) (7)(D)		Email Address:	
City: (b) (6), (b) (7)(C), (b) (7)(D)	State: (b) (6), (b) (7)(C), (b) (7)(D)	Phone No.:	
How was the Complaint received? Mailed			
Details of Complaint: SEE ATTACHED			
Results:			
Application Kit Provided: Yes: <input type="checkbox"/> No: <input checked="" type="checkbox"/>			
Inspector:			Date:
Reviewed By:			Date:



March 11, 2020

Animal and Plant
Health Inspection
Service

Animal Care
4700 River Road
Riverdale, MD
20737

(b) (6), (b) (7)(C), (b) (7)(D)

Dear Complainant:

Thank you for your correspondence dated 13-Feb-20. We are reviewing your concerns and assigned tracking number AC20-179. Please allow us enough time (30 to 60 days) to thoroughly look into your concerns. You may submit a request to the Animal and Plant Health Inspection Service (APHIS) Freedom of Information Act (FOIA) office to obtain any publically available information regarding our review.

FOIA requests can be submitted three ways:

1. Web Request Form: <https://efoia-pal.usda.gov/App/Home.aspx>
2. Fax: (301) 734-5941
3. U.S. Mail:
USDA-APHIS-FOIA
4700 River Road, Unit 50
Riverdale, MD 20737

Should you have any questions regarding the APHIS FOIA process or need assistance using the Web Request Form **please contact the APHIS FOIA office at 301-851-4102.**

Animal Care is a program within the U.S. Department of Agriculture (USDA) that directs activities to ensure compliance with and enforcement of the Animal Welfare Act and the Horse Protection Act. Animal Care establishes standards of humane treatment for regulated animals and monitors and achieves compliance through inspections, enforcement, education, and cooperative efforts under the Acts.

Please be assured that we will look into your concern(s) and take appropriate action(s).

Thank you for your interest into the humane treatment of these animals.

Sincerely,

Betty Goldentyer
Deputy Administrator
Animal Care

Dear Dr. Robert Gibbens -

2/13/20

It has come to my attention that Covance's Texas-based primate dealer facility caused the heat-stress deaths of 13 (thirteen) monkeys. I have also heard that Covance-Texas negligently starved 25 (twenty five) primates for 6 (six) days. They claimed they just forgot to feed the primates.

This is unacceptable!

Negligence and incompetence such as this in an animal facility must be rewarded with the loss of license to operate as a breeder/dealer of animals.

The remainder of the primates must be protected from harm. The Covance-Texas facility must be made to cease breeding and selling primates. Further, they should not be allowed to import either.

Slavery is dead... and so should be the lifetime enslavement of primates in this country, as well as elsewhere.

Sincerely,

(b) (6), (b) (7)(C), (b) (7)(D)

09 MAR 2020

(b) (6), (b) (7)(C), (b) (7)(D)

(b) (6), (b) (7)(C), (b) (7)(D)