

Appendix 20: UMMS Emergency Operations Center Team and Emergency Support Functions

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The Campus Emergency Operations Center Team (EOC) is composed of trained representatives of campus departments, state and local organizations. These representatives have extensive knowledge of their departments' and organizations' resources and capabilities as well as the authority to commit them in support of local emergency management efforts during an incident. Members of the EOC Team have been organized into the fifteen (15) FEMA Emergency Support Functions (ESFs), as best as possible. These ESFs represent broad categories of support and provide an overall structure for coordinating assistance with first responders. Departments have been assigned to ESFs based on the premise that their functions during an emergency should parallel their normal day-to-day responsibilities as closely as possible. When the Campus EOC is activated, the OEM Director () or EOC Director (), will designate a lead coordinating department for each activated ESF based on the necessary authority, expertise, resources, and capability to coordinate response and recovery activities in the ESF's area of responsibility. The lead coordinating department, with assistance from supporting ESF departments, is responsible for coordinating the activities of the ESF and for ensuring that responsibilities and tasks assigned to the ESF by UMMS are carried out.

FEMA ESF	UMMS ESF Equivalent Dept.	UMMS EOC Members
ESF #1 Transportation	Auxiliary Services: Parking, Shuttle Services, Access Control	
ESF #2 Communications (I.T. Infrastructure & telecommunications)	Information Technology	
ESF #3 Public Works & Engineering	Facilities Eng. & Construction, Facilities Maint.	
ESF #4 Firefighting	n/a	n/a (would be Worcester Fire Dept.)
ESF #5 Emergency Management	EH&S' Office of Emergency Management	
ESF #6 Mass Care, Disaster Housing/Sheltering & Human Services	Human Resources	

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Other Essential UMMS Functions not represented by FEMA ESFs	UMMS Dept.	UMMS EOT Member
EOC Director	Leadership	
Liaison Chancellor's Office	Chancellor's Office	
Liaison to UMMC	UMMS EH&S	
Academics	SOM GSN GSBS Continuing Medical Education	
Students	Student Affairs SOM Student Affairs GSN Student Health	
Research	Sponsored Programs Research Cores Assoc. Vice Provost	

Notice of Campus Event

Realization that an event has occurred or is occurring [and/or escalating] may come from a number of different departments and/or individuals depending on the nature of the event. Many times, calls made to the UMMS Police Department Dispatch Center or Facilities Console may be the first indication that something out of the ordinary has occurred. In addition to normal protocols, members of the Emergency Operations Center (EOC) Team may be the first notified of an unusual event occurring in their respective department through routine communications channels. Notification of an unusual event should be communicated to the UMMS Police Department and/or the Office of Emergency Management, so a decision can be made whether an immediate alert is needed for the UMMS community and/or if an activation of the EOC team is needed. The Office of Emergency Management will coordinate the need for a partial or full activation of the EOC Team to assess the situation and determine if there is a: Risk to Public Safety? Immediate Coordination With External Agencies/Organizations Needed? ; Immediate Public Information Necessary? ; Potential for Personal Injury or Property Damage? ; Level of Impact on University Operations or Services? ; and, Level of Emergency?

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ESF #7 Logistics Mgmt. & Resource Support (space, equipment, supplies, food)	Auxiliary Services	
ESF #8 Public Health & Medical Services	n/a (would be UMMMC, and Worcester EMS)	
ESF #9 Search & Rescue	n/a (would be Worcester Fire Dept.)	n/a (would be Worcester Fire Dept.)
ESF #10 Oil & Haz Mat Response	EH&S's Chem/Lab Safety, Radiation Safety, and Biosafety Offices	
ESF #11 Agriculture & Natural Resources	Animal Medicine	
ESF #12 Energy (infrastructure)	Power Plant	
ESF #13 Public Safety & Security	Public Safety	
ESF #14 Long-Term Community Recovery (economic impacts)	Financial Services	
ESF #15 External Affairs (Media & Community Relations)	Office of Communications	