



USDA-APHIS-Animal Care



ANIMAL WELFARE COMPLAINT			
Complaint No. AC19-472	Date Entered: 8-Jul-19	Processed By: ERF	
Referred To: Program Support		Reply Due: 9-Aug-19	
Facility or Person Complaint Filed Against			
Name: Zoetis LLC	Customer No.: 334734	License No.: 22-R-0155	
Address: 10 Sylvan Way		Email Address: theodore.sanders@zoetis.com	
City: Parsippany	State: NJ	Phone No.: (269) 359-9472	
Complainant Information			
Name: (b) (6), (b) (7)(C), (b) (7)(D)	Organization: (b) (6), (b) (7)(C), (b) (7)(D)		
Address:		Email Address: (b) (6), (b) (7)(C), (b) (7)(D)	
City:	State:	Phone No.:	
How was the Complaint received? Email			
Details of Complaint: SEE ATTACHED			
Results: This complaint refers to citations on a prior inspection report. Animal Care inspectors conduct unannounced inspections for all USDA registered and licensed facilities. Our authority is to ensure that they meet the standards required by Federal regulations. We also perform inspections in response to valid concerns and complaints received from the public to ensure the well-being of the animals and compliance with Federal law. When non-compliant items are found, these noncompliances are cited on the inspection report under the most accurate regulation based on the circumstances of the issue. Multiple noncompliances for the same issue are only cited when appropriate. With the exception of focused inspections, our inspectors evaluate the facility for compliance with all applicable regulations. Although all regulatory requirements are assessed, only noncompliant items are listed on the inspection report. We will continue to inspect this facility to make sure that past noncompliances are corrected and that AWA-regulated animals are protected to the fullest extent of Federal law.			
Application Kit Provided: Yes: <input type="checkbox"/> No: <input type="checkbox"/>			
Inspector: Program Support		Date: 8-Jul-19	
Reviewed By: Dr. Petervary		Date: 8-Jul-19	



Animal and Plant
Health Inspection
Service

July 8, 2019

Animal Care
4700 River Road
Riverdale, MD 20737

(b) (6), (b) (7)(C), (b) (7)(D)

Dear Complainant,

Thank you for your correspondence dated 1-Jul-19. We are reviewing your concerns and assigned tracking number AC19-472. Please allow us enough time (30 to 60 days) to thoroughly look into your concerns. You may submit a request to the Animal and Plant Health Inspection Service (APHIS) Freedom of Information Act (FOIA) office to obtain any publically available information regarding our review.

FOIA Requests can be submitted three ways:

1. Web Request Form: <https://efoia-pal.usda.gov/App/Home.aspx>
2. Fax: 301-734-5941
3. US Mail:
USDA- APHIS- FOIA
4700 River Road, Unit 50
Riverdale, MD 20737

Should you have any questions regarding the APHIS FOIA process or need assistance using the Web Request Form **please contact the APHIS FOIA office at 301-851-4102.**

Animal Care is a program within the U.S. Department of Agriculture (USDA) that directs activities to ensure compliance with and enforcement of the Animal Welfare Act and the Horse Protection Act. Animal Care establishes standards of humane treatment for regulated animals and monitors and achieves compliance through inspections, enforcement, education, and cooperative efforts under the Acts.

Please be assured that we will look into your concern(s) and take appropriate action(s).

Thank you for your interest into the humane treatment of these animals.

Sincerely,

Betty Goldentyer
Associate Deputy Administrator
Animal Care

(b) (6), (b) (7)(C), (b) (7)(D)

Dr. Elizabeth Goldentyer
USDA/APHIS/AC
920 Main Campus Drive, Suite 2000
Raleigh, NC 27606

7/1/19

Dr. Goldentyer,

I am writing to you today to file an Official Complaint against Zoetis Global Manufacturing and Supply (22-R-0115) for a serious violation of the Animal Welfare Act.

As you know, a USDA inspection report dated 5/20/19 cites Zoetis for a violation of the Animal Welfare Act that resulted in the death of an animal. A rabbit was found dead with his head entrapped between the floor grate and the enclosure door.

Zoetis was cited for violating Section 3.53(a)(1) Primary Enclosures. However, they should also be cited under Section 2.32 Personnel Qualifications and Section 2.31 Institutional Animal Care and Use Committee for failing to adequately monitor their primary enclosures to ensure the welfare of animals and safeguard the animals from injury.

I know that your office considers major violations of the Animal Welfare Act to be very serious in nature, especially when the violations kill or injure animals. Therefore, I must insist that you take the most severe action allowable under the Animal Welfare Act and immediately begin the process of issuing the maximum fine of \$10,000 per infraction against Zoetis at the completion of your investigation.

I look forward to hearing from you in the near future about the fate of this facility.

Sincerely,

(b) (6), (b) (7)(C), (b) (7)(D)

Attachment: USDA Inspection Report

(b) (6), (b) (7)(C), (b) (7)(D)



Inspection Report

Zoetis Llc
10 Sylvan Way
Parsippany, NJ 07054

Customer ID: **334734**

Certificate: **22-R-0155**

Site: 002

ZOETIS GLOBAL MANUFACTURING AND SUPPLY

Type: ROUTINE INSPECTION

Date: 20-MAY-2019

3.53(a)(1) CRITICAL

PRIMARY ENCLOSURES.

In December 2018, a rabbit was found with its head entrapped between the floor grate and the enclosure door. Upon release it was determined the animal had expired. There have been no further incidents of this nature.

Primary enclosures shall be structurally sound and maintained in good repair to protect the rabbits from injury and to contain them.

The facility instituted a review of all rabbit enclosures, door and floor connections and potential solutions to prevent future entrapments. All of the enclosures currently being used have been modified to correct the issue between the doors and grate to prevent the rabbits from becoming entrapped.

Facility needs to continue to monitor the primary enclosures and implement engineering modifications when deemed necessary to ensure the welfare of the animals. The facility must ensure that the primary enclosures are suitable for the animals in order to safeguard the animals from injury.

Exit interview took place at the end of the inspection.

Prepared By: UNCK AUTUMN, D V M

UNCK AUTUMN, D V M USDA, APHIS, Animal Care

Date:
23-MAY-2019

Title: VETERINARY MEDICAL OFFICER 6118

Received By:

Date:
23-MAY-2019

Title:
20-00836_000080