



# USDA-APHIS-Animal Care



ANIMAL WELFARE COMPLAINT			
Complaint No. AC20-155	Date Entered: 25-Feb-20	Processed By: AVB	
Referred To: Smith / Garland		Reply Due: 28-Mar-20	
<b>Facility or Person Complaint Filed Against</b>			
Name: University of California	Customer No.: 9199	License No.: 93-R-0440	
Address: UC SF Box 0547		Email Address: (b) (6), (b) (7)(C)@ucsf.edu	
City: San Francisco	State: CA	Phone No.: (415) 476-2197	
<b>Complainant Information</b>			
Name: Anonymous		Organization:	
Address:		Email Address:	
City:	State:	Phone No.:	
How was the Complaint received? Email			
Details of Complaint: SEE ATTACHED			
Results: Regarding concerns about a squirrel monkey that is be used under a study protocol (and other concerns expressed verbally): There was not sufficient documentation available in the records to substantiate assertion of inadequate or improper care or use. Attending veterinarian expresses agreement with current treatment of the squirrel monkey, and the animal was observed to be stable and not displaying signs of pain and distress at the time of observation. All concerns expessed were discussed at length with clinical staff and IACUC members/staff present, in the hopes of improving conditions for this animal and avoiding discord and disagreement, and promoting better communication and avenues to present opposing views amongst team members in the future.			
Application Kit Provided: Yes: <input type="checkbox"/> No: <input checked="" type="checkbox"/>			
Inspector: Pamela L. Smith, Veterinary Medical Officer		Date: 17-Mar-20	
Reviewed By: Cathy Hovancsak, SACS		Date: 18-Mar-20	

## Benson, Amy V - APHIS

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**From:** noreply@aphis.usda.gov  
**Sent:** Sunday, February 9, 2020 9:04 PM  
**To:** APHIS-AnimalCare  
**Subject:** USDA APHIS ANIMAL CARE - Animal Welfare Complaint Submission

### Details of complaint:

- Name of USDA licensee/registrant: UC San Francisco
- USDA license/registration number: 93-R-0440
- City/State: San Francisco, CA
- Complaint details: We are a group of (b) (6), (b) (7)(C), (b) (7)(D), all involved in animal care. Over the past two months, we have grown increasingly concerned about the welfare of a squirrel monkey named Coco/Fanny.

We have heard reports that Coco/Fanny showed some weight loss prior to her most recent surgery in early December. She has subsequently been restrained several days per week for implant cleaning or acclimation to chairing. She has exhibited escalating signs of distress before, during, and after restraint: urination, defecation, struggling when chaired; inappetence and weight loss; tail lesions that may be due to self-injurious behavior.

The current treatments appear to be acupuncture, B12, and diet adjustments, some based on Traditional Chinese Medicine. We are concerned that this coincides with Coco/Fanny's primary clinician documenting case reports for a veterinary acupuncture certification (this clinician has also recently used acupuncture to treat rabbits with diarrhea).

Recent clinical case reports at IACUC meetings have described that Coco/Fanny's weight loss is stabilizing. However, last week's clinical rounds sheet showed two additional episodes of weight loss.

The primary clinician's reports to IACUC have omitted details about the animal's adverse responses to restraint, why the veterinarian is using acupuncture as the primary treatment for this animal under these conditions, why this animal continues to be restrained awake, or how/when clinicians will make a decision about this animal's long-term suitability for research.

At a recent IACUC meeting, the (b) (6), (b) (7)(C) with the animal's treatment plan but would not challenge the current clinical management of the case.

In summary, we are concerned that this animal has been regularly restrained over several weeks with no improved tolerance of the procedure. We are also concerned that Coco/Fanny's veterinarian and the Attending Veterinarian have not provided the IACUC enough information to fully evaluate this animal's welfare. We request a visit from a USDA veterinarian to independently evaluate this animal's welfare, medical records, and treatment plan.

Submitted To:

**Complaint Contact Information:**

Can Contact Complainer: No, I would like to remain anonymous.

Name:

Organization:

Street Address:

Apt/Suite:

City / State / Zip: , ,

Phone Number:

Email:

Submitted on: Feb 10, 2020 2:03:38 AM UTC